[illegible]
[illegible]

[illegible]

[illegible] 30%[illegible]

2. [illegible]

3. [illegible]

4. [illegible]

[illegible]

(I) <u>[illegible]</u>

5. [illegible]

6. [illegible]

7. [illegible]

[illegible]

8. [illegible]

9. [illegible]

10. [illegible]

[illegible]

11. [illegible]

(II) <u>[illegible]</u>

12. [illegible]2009[illegible]10[illegible]2020[illegible]12[illegible]11[illegible]2009[illegible]11[illegible]2020[illegible]10[illegible]2012[illegible]11[illegible]2020[illegible]5[illegible]7[illegible]

(III) <u>[illegible]</u>

13. [illegible]

(IV) [illegible]

14. [illegible] 2009 [illegible] 10 [illegible] 2010 [illegible] 3 [illegible] 2009 [illegible] 10 [illegible] 2010 [illegible] 3 [illegible] 2013 [illegible] 1 [illegible] 2012 [illegible] 11 [illegible] 2013 [illegible] 8 [illegible]

(V) [illegible]

15. [illegible]

(VI) [illegible]

16. [illegible] 2010 [illegible] 7 [illegible] 2015 [illegible] 11 [illegible]

(VII) [illegible]

17. [illegible]

[illegible]

18. [illegible]

[illegible]

(VIII) <u>[illegible]</u>

19. [illegible]

[illegible]

20. [illegible]

[illegible]

(1) [illegible]

(2) [illegible]

(3) [illegible]

[illegible]

(4) [illegible]

(5) [illegible]

(6) [illegible]

(7) [illegible]

(8) [illegible]

[illegible]
2021 [illegible] 3 [illegible]

公署會不時在面書上載個別投訴個案的調查報告，歡迎讚好或追蹤本署面書粉絲專頁，以獲取最新資訊：
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